

# Developing Rights-based Advice Services for Young People

*youth*  
**ACCESS**  
Coordinators' event

14th & 15th October 2008, Woodbrooke Centre, Birmingham

This residential event for the managers of YIACS will focus on the development of high quality advice services for young people presenting with rights-based issues, such as **housing, homelessness, welfare benefits, debt** and **employment problems**.

## We will focus on:

- ◆ **Getting your youth advice service commissioned** in the current policy context of Integrated Youth Support Services, youth homelessness developments and the Community Legal Service
- ◆ The **latest research evidence** on young people's needs for advice and their advice-seeking behaviour, including the role of outreach advice and new technology
- ◆ **Models of joint-working** between youth advice services and mainstream adult advice services
- ◆ Evidencing the **quality, outcomes and impact** of your advice work with young people

- We are returning to the Woodbrooke Centre, Edgbaston which offers a peaceful and comfortable setting a short distance from the centre of Birmingham.
- You can see full details of Woodbrooke and its facilities by going to: [www.woodbrooke.org.uk](http://www.woodbrooke.org.uk)
- Places are limited, so we would advise you to book early.
- Full details of the agenda for this meeting will be provided nearer the time.



## About Youth Access Coordinators' Events

This event is one of a series of national meetings for service managers, **exclusively** for Youth Access members. They are facilitated events combining a mix of inputs from presenters with activities for participants, as well as opportunities to share and network with colleagues from across the country.

## Feedback from previous Coordinators'

*"The delivery was **brilliant** and the group size worked **well**."*

**"Loved the venue! "**

**"very well presented/facilitated. Excellent resources."**

**"very good value"**

## This meeting will be facilitated by

**James Kenrick**, Advice Services Development Manager and **Steve Lee**, Advice Services Development Officer (Policy).

Booking form overleaf

**Price– only £115 per person**

**The cost includes:**

**Day 1– Lunch, Dinner, refreshments and overnight accommodation.**

**Day 2– Breakfast, Lunch and refreshments.**

Name :

Job Title :

Organisation :

Address :

Post code :

Telephone Number:

Email address (please write clearly):

Youth Access membership number?

Please specify any dietary or support needs (disability access, large print etc) you may have:

Cost      £115.00

Total Cost

Please invoice my organisation for the attention of:

### Booking Conditions

Please return your completed booking form to:

Youth Access  
1-2 Taylor's Yard  
67 Alderbrook Road  
London  
SW12 8AD

FAX: 0208 772 9746

Email:  
admin@youthaccess.org.uk

**Food:** Breakfast, lunch, dinner and refreshments will be provided.

**Refunds:** You will be refunded in full if you cancel over 4 weeks before the start of the course. If you cancel between 2-4 weeks, £25 will be retained to cover admin charges. If you cancel less than 2 weeks before the course or are not able to complete the entire course, the full fee will be retained.

**Times:** Full itinerary will be sent to you nearer the time.

**Venue:** Woodbrooke Centre, 1046 Bristol Rd  
Birmingham, B29 6LJ